



## City of Gonzales Utility Rates – August 1, 2012 - June 30, 2013

Each new customer must complete a new account registration form for water, sewer and trash services at City Hall. The following information is required: service address, social security number and driver's license or identification number. A \$100.00 Deposit (excludes property owners) is required at the time service is requested plus a \$20.00 connect/transfer fee. The City does not pay interest on water deposits. The City will refund half of the deposit after 1 year of a good payment history (no penalties in the last 12 months). Any remaining deposit balance shall be refunded to customer 30 days after the account is closed.

### Water Service - Flat Rates

5/8" Meter	\$15.56
1" Meter	\$16.54 + \$ 5.54 fire sprinkler fee (if applicable)
	Additional charges for different meter sizes

### Consumption Fees for Residential/Commercial/Industrial\*

00-25 Units of Water	\$1.59
26-30 Units of Water	\$1.66
31-49 Units of Water	\$1.80
50+ Units of Water	\$2.00
*Industrial Users	\$1.59 per unit plus applicable water meter flat rate

### Sewer Service – Flat Rates

Residential	\$ 22.34	+ \$1.66 for Lift Pump Users (if applicable)
Commercial	\$ 10.68	+ \$1.66 per unit
Industrial	\$219.93	+ \$1.66 per unit

### Trash Services – Flat Rates

	Collection	Disposal	Total Charges
48 gallon container	\$13.93	\$ 9.42	\$23.35
64 gallon container	\$18.14	\$18.87	\$37.01
96 gallon container	\$22.37	\$28.30	\$50.67

Additional charges will be applied for: Bulky goods (per pick-up), call back (per trip), overloaded can (per bag), extra can or back pick-up and cart replacement. **If you have questions regarding your trash services please call Tri-Cities Disposal at 1-888-678-6798.**

**Be advised that failure on your part to not receive a utility bill does not excuse non-payment. In all cases, non-payment will result in termination of service without notice.**

### Restoration of Service

**During Normal Hours of Operation**                      \$40.25 for normal hours of operation Monday through Friday  
8am to 5 pm, except holidays.

**After Hours of Operation**                      \$80.50 for After Hours Reconnection after 5pm to 10pm including weekends and holidays. Customer is required to pay entire delinquent amount plus after hours fee of \$80.50 at the time of reconnection. Customer is required to be present when services are reconnected. Only personal checks or money orders will be accepted by field personnel, no cash.

**After Hours Telephone  
Number**

In order to receive After Hours Reconnection Service customer shall call our answering service which is available during non-business hours for emergencies  
**(831) 758-7630.**

Bills are due and payable by the due date; a 10% penalty is applied if payment is not received by 5:00pm at City Hall or 4:00pm at the drop boxes by the due date. Drop boxes are located by the Post Office and the Shopping Center (by Latte Café).

**For any questions regarding your utility bill please call our office at (831) 675-5000.  
Si tiene preguntas sobre su factura por favor llame al (831) 675-5000.**

**IMPORTANT UTILITY DATES TO REMEMBER**

Your utility bill is due every fourth Tuesday of the month with the exception of December 26<sup>th</sup> due to the Christmas Holiday. Penalties will be applied the day after. Shut-off day will always be the second Wednesday of every month.

**FECHAS IMPORTANTES DE UTILIDADES PARA RECORDAR**

Su cobro de utilidades se vence el cuarto martes de cada mes con la excepción del día 26 de diciembre por ser día festivo. Se le aplicará una multa un día después. El día de desconexión siempre será el segundo miércoles del mes.

<b>Billing Month</b>	<b>Mailing Date</b>	<b>Due Date</b>	<b>Last Day to pay</b>	<b>Shut-off Date</b>
<b>Mes de Utilidades</b>	<b>Fecha de Envío</b>	<b>Fecha de Vencimiento</b>	<b>Ultimo día para pagar</b>	<b>Fecha de Desconexión</b>
July 2012	08/03/12	08/28/12	<u>09/11/12</u>	09/12/12
August 2012	09/07/12	09/25/12	<u>10/09/12</u>	10/10/12
September 2012	10/05/12	10/23/12	<u>11/13/12</u>	11/14/12
October 2012	11/02/12	11/27/12	<u>12/11/12</u>	12/12/12
November 2012	12/07/12	12/26/12	<u>01/08/13</u>	01/09/13
December 2012	01/04/13	01/22/13	<u>02/12/13</u>	02/13/13
January 2013	02/01/13	02/26/13	<u>03/12/13</u>	03/13/13
February 2013	03/01/13	03/26/13	<u>04/09/13</u>	04/10/13
March 2013	04/05/13	04/23/13	<u>05/07/13</u>	05/08/13
April 2013	05/03/13	05/28/13	<u>06/11/13</u>	06/12/13
May 2013	06/07/13	06/25/13	<u>07/09/13</u>	07/10/13
June 2013	07/05/13	07/23/13	<u>08/13/13</u>	08/14/13