



City of Gonzales Utility Rates – July 1, 2016 - June 30, 2017

Each new customer must complete a new account registration form for water, sewer and trash services at City Hall. The following information is required: service address, social security number and driver's license or identification number. A \$100.00 Deposit (excludes property owners) is required at the time service is requested plus a \$20.00 connect/transfer fee. The City does not pay interest on water deposits. The City will refund half of the deposit after 1 year of a good payment history (no penalties in the last 12 months). Any remaining deposit balance shall be refunded to customer 30 days after the account is closed.

Water Service - Flat Rates	
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5/8" Meter	\$17.23
1" Meter	\$18.30 + \$6.14 fire sprinkler fee (if applicable)
Additional charges for different meter sizes	

Consumption Fees for Residential/Commercial/Industrial*	
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00-25 Units of Water	\$1.76
26-30 Units of Water	\$1.83
31-49 Units of Water	\$2.00
50+ Units of Water	\$2.21
*Industrial Users	\$1.76 per unit plus applicable water meter flat rate

Sewer Service – Flat Rates		
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Residential	\$ 24.74	+ \$1.83 for Lift Pump Users (if applicable)
Commercial	\$ 11.82	+ \$1.88 per unit
Industrial	\$ 243.47	+ \$1.88 per unit

Trash Services – Flat Rates			
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	Collection	Disposal	Total Charges
48 gallon container	\$15.44	\$11.59	\$27.02
64 gallon container	\$20.11	\$23.17	\$43.28
96 gallon container	\$24.82	\$34.76	\$59.58

Additional charges will be applied for: Bulky goods (per pick-up), call back (per trip), overloaded can (per bag), extra can or back pick-up and cart replacement. All residential disposal pick-ups are every Monday. **If you have questions regarding your trash services please call Tri-Cities Disposal at 1-888-678-6798.**

Be advised that failure on your part to not receive a utility bill does not excuse non-payment. In all cases, non-payment will result in termination of service without notice.

Restoration of Service

During Normal Hours of Operation \$40.25 for normal hours of operation Monday through Friday
8am to 5 pm, except holidays.

After Hours of Operation \$80.50 for After Hours Reconnection after 5pm to 10pm including weekends and holidays. Customer is required to pay entire delinquent amount plus after hours fee of \$80.50 at the time of reconnection. Customer is required to be present when services are reconnected. Only personal checks or money orders will be accepted by field personnel, no cash.

**After Hours Telephone
Number**

In order to receive After Hours Reconnection Service customer shall call our answering service which is available during non-business hours.

(831) 758-7630

Bills are due and payable by the due date; a 10% penalty is applied if payment is not received by 5:00pm at City Hall and online or 4:00pm at the drop boxes. Drop boxes are located by the Post Office, Shopping Center (by Starbucks) and outside of City Hall.

For any questions regarding your utility bill please call our office at (831) 675-5000.

Si tiene preguntas sobre su factura por favor llame al (831) 675-5000.

IMPORTANT UTILITY DATES TO REMEMBER

Your utility bill will be mailed by the 5th every month and is due every 4th Tuesday of the month. Penalties will be applied the day after. Shut-off day will always be the second Wednesday.

FECHAS IMPORTANTES DE UTILIDADES PARA RECORDAR

Su cobro de utilidades se enviara para el día 5 de cada mes y se vence el cuarto martes de cada mes. Las multas se aplican un día después. El día de desconexión es el segundo miércoles del mes.

Billing Month Mes de Utilidades	Mailing Date on or before Fecha de Envío en o antes	Due Date Fecha de Vencimiento	Last Day to pay Ultimo día para pagar	Shut-off Date Fecha de Desconexión
July 2016	08/05/16	08/23/16	<u>09/13/16</u>	09/14/16
August 2016	09/02/16	09/27/16	<u>10/11/16</u>	10/12/16
September 2016	10/05/16	10/25/16	<u>11/08/16</u>	11/09/16
October 2016	11/04/16	11/22/16	<u>12/13/16</u>	12/14/16
November 2016	12/05/16	12/27/16	<u>01/10/17</u>	01/11/17
December 2016	01/05/17	01/24/17	<u>02/07/17</u>	02/08/17
January 2017	02/03/17	02/28/17	<u>03/07/17</u>	03/08/17
February 2017	03/03/17	03/28/17	<u>04/11/17</u>	04/12/17
March 2017	04/05/17	04/25/17	<u>05/09/17</u>	05/10/17
April 2017	05/05/17	05/23/17	<u>06/13/17</u>	06/14/17
May 2017	06/05/17	06/27/17	<u>07/11/17</u>	07/12/17
June 2017	07/05/17	07/25/17	<u>08/08/17</u>	08/09/17