

**After Hours Telephone
Number**

In order to receive After Hours Reconnection Service customer shall call our answering service which is available during non-business hours.

(831) 758-7630.

Bills are due and payable by the due date; a 10% penalty is applied if payment is not received by 5:00pm at City Hall or 4:00pm at the drop boxes by the due date. Drop boxes are located by the Post Office, Shopping Center (by Latte Café) and outside of City Hall.

For any questions regarding your utility bill please call our office at (831) 675-5000.

Si tiene preguntas sobre su factura por favor llame al (831) 675-5000.

IMPORTANT UTILITY DATES TO REMEMBER

Your utility bill is due every fourth Tuesday of the month with the exception of December 24th due to the Christmas Eve Holiday. Penalties will be applied the day after. Shut-off day will always be the second Wednesday of every month.

FECHAS IMPORTANTES DE UTILIDADES PARA RECORDAR

Su cobro de utilidades se vence el cuarto martes de cada mes con la excepción del día 24 de diciembre por ser día festivo. Se le aplicará una multa un día después. El día de desconexión siempre será el segundo miércoles del mes.

Billing Month	Mailing Date	Due Date	Last Day to pay	Shut-off Date
Mes de Utilidades	Fecha de Envío	Fecha de Vencimiento	Ultimo día para pagar	Fecha de Desconexión
July 2013	08/02/13	08/27/13	<u>09/10/13</u>	09/11/13
August 2013	09/06/13	09/24/13	<u>10/08/13</u>	10/09/13
September 2013	10/04/13	10/22/13	<u>11/12/13</u>	11/13/13
October 2013	11/01/13	11/26/13	<u>12/10/13</u>	12/11/13
November 2013	12/06/13	12/26/13	<u>01/07/14</u>	01/08/14
December 2013	01/03/14	01/28/14	<u>02/11/14</u>	02/12/14
January 2014	02/07/14	02/25/14	<u>03/11/14</u>	03/12/14
February 2014	03/07/14	03/25/14	<u>04/08/14</u>	04/09/14
March 2014	04/04/14	04/22/14	<u>05/13/14</u>	05/14/14
April 2014	05/02/2014	05/27/14	<u>06/10/14</u>	06/11/14
May 2014	06/06/14	06/24/14	<u>07/08/14</u>	07/09/14
June 2014	07/03/14	07/22/14	<u>08/12/14</u>	08/13/14



City of Gonzales Utility Rates – July 1, 2013 - June 30, 2014

Each new customer must complete a new account registration form for water, sewer and trash services at City Hall. The following information is required: service address, social security number and driver's license or identification number. A \$100.00 Deposit (excludes property owners) is required at the time service is requested plus a \$20.00 connect/transfer fee. The City does not pay interest on water deposits. The City will refund half of the deposit after 1 year of a good payment history (no penalties in the last 12 months). Any remaining deposit balance shall be refunded to customer 30 days after the account is closed.

Water Service - Flat Rates

5/8" Meter	\$15.93
1" Meter	\$16.94 + \$ 5.67 fire sprinkler fee (if applicable) Additional charges for different meter sizes

Consumption Fees for Residential/Commercial/Industrial*
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00-25 Units of Water	\$1.63
26-30 Units of Water	\$1.70
31-49 Units of Water	\$1.84
50+ Units of Water	\$2.05
*Industrial Users	\$1.63 per unit plus applicable water meter flat rate

Sewer Service – Flat Rates

Residential	\$ 22.88	+ \$1.70 for Lift Pump Users (if applicable)
Commercial	\$ 10.94	+ \$1.70 per unit
Industrial	\$225.21	+ \$1.70 per unit

Trash Services – Flat Rates

	Collection	Disposal	Total Charges
48 gallon container	\$14.27	\$10.69	\$24.96
64 gallon container	\$18.59	\$21.40	\$39.99
96 gallon container	\$22.92	\$32.09	\$55.01

Additional charges will be applied for: Bulky goods (per pick-up), call back (per trip), overloaded can (per bag), extra can or back pick-up and cart replacement. **If you have questions regarding your trash services please call Tri-Cities Disposal at 1-888-678-6798.**

Be advised that failure on your part to not receive a utility bill does not excuse non-payment. In all cases, non-payment will result in termination of service without notice.

Restoration of Service

**During Normal
Hours of Operation**

\$40.25 for normal hours of operation Monday through Friday
8am to 5 pm, except holidays.

**After Hours of
Operation**

\$80.50 for After Hours Reconnection after 5pm to 10pm including weekends and holidays. Customer is required to pay entire delinquent amount plus after hours fee of \$80.50 at the time of reconnection. Customer is required to be present when services are reconnected. Only personal checks or money orders will be accepted by field personnel, no cash.